Job Title: Assessment Product Delivery Manager

Overview:

The Assessment Product Delivery Manager establishes program increment plans with the Product Owner and supporting teams, aligning the implementation delivery team on the software development lifecycle and technology standards applicable to the organization.

Key Responsibilities:

- Partner with the Product team and key stakeholders to realize the Product Vision.

- Consult with stakeholders regarding business needs, solution options, operational impacts, and strategic planning.

- Document solution environment specifications for relevant software platforms.

- Creatively solve technical, workflow, and business problems.

- Gather and present quantitative and qualitative data to drive product strategy.

- Operate with autonomy while reducing ambiguity for the project team and cross-functional peers.

- Present product status across the organization while exhibiting command of the details.

- Assist with backlog organization and alignment with software development lifecycle (SDLC) standards.

- Ensure wireframes, design documents, and workflows are incorporated properly into the project backlog and align with SDLC standards.

- Collaborate with the Solution Architect to understand the technical roadmap and portfolio alignment.

- Document functional interface points between various systems and processes.

- Develop training materials for IT staff and vendors to align with organizational standards for testing, data retention, security, and programming.

- Document roles and responsibilities for project staff.

Qualifications:

Experience as a Product Manager:

- 5+ years of experience as a Product Manager working on enterprise solutions using Agile methodologies (SCRUM, Kanban).
- Proven ability to deliver successful products that achieve key business outcomes.
- Experience in end-to-end product delivery, with a strong leadership presence and the ability to challenge the status quo.

- Skill in data-driven decision-making and exploring new opportunities with technical and non-technical teams.
- Excellent ability to translate between technical and non-technical audiences.

Effective Communication and Resource Management:

- Proven ability to communicate complex ideas to diverse audiences, direct teams, and manage resources to achieve project goals.
- Skilled in fostering collaboration and building relationships among stakeholders.

Experience Aligning Sprint Plans to SDLC Standards:

- Expert-level experience developing sprints and aligning Product Owners and subject-matter experts with SDLC standards.
- Proficiency in Azure DevOps for defining iterations, customizing templates, and planning capacity.

Experience With Requirement Traceability:

- Expertise in building sprint backlogs and linking Epics, Features, and User Stories to tasks, bugs, and test cases in Azure DevOps.

Experience With Visualization Tools:

- Experience with tools like Lucid Charts, Miro, Moqups, Visio, or similar platforms.

Experience With D365 PowerApps:

- Familiarity with process workflows for case management and integration with other software systems using Azure services.

Experience Developing Training Materials:

- Ability to create onboarding guides and training materials in various formats.

Organizational Abilities and Communication:

- Strong organizational skills for managing requirements, test plans, and design documents.
- Excellent communication skills to convey project goals and feedback to team members and stakeholders.

Anticipated Role during Design, Development, and Implementation (DDI):

– Manage acceptance criteria between functional design documents (FDDs) and project management tools.

– Coordinate scheduling and planning for testing, program increment planning, and sprint planning.

- Ensure subject-matter experts are effectively prioritized and resourced.

- Report on implementation efforts toward FDD scope completion.

- Manage testing activities in collaboration with quality assurance teams and vendors.

- Develop onboarding materials specific to business needs and platforms.

- Ensure test results are documented and traceable to associated features.

Location

Flexibility is incorporated in ISG's business design. Our teams work from the location of their choice most of the time. There are times that employees will be on site as required by our clients when they are not collaborating and delivering virtually. We do expect our teams are able to work our client's core business hours of 8am – 5pm PST.

Compensation

The range ISG expects to pay for this position is between $130,000 - $190,000 per year. *Compensation range will depend on a variety of factors, including, but not limited to, the candidate's relevant skills, experience, and location, labor market conditions, and participation, if any, in other compensation arrangements.*

How to Apply

Submit your resume to: careers@isg-nw.com.

ISG is an Equal Opportunity Employer

ISG is an equal opportunity employer and is committed to diversity in the workplace. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability status, protected veteran status, or any other characteristic protected by law.